

Associated Residential Community Housing (ARCH) Advisory Committee | MINUTES

Meeting date | time ~~10/20/2017 10:00 AM~~ 10/20/2017 10:00 AM

Meeting location: Barrett Room, Administrative Office

Type of meeting:	ARCH Advisory Committee	Attendees:	
Co-Chairs:	Cory Stevenson Mark Cunningham		Robert Frazier Malia Mahi Jana Severson Cory Stevenson Kim Ciero Mary Beth Ward Mayra Estrada Rosie Jimenez-Negrete Tatiana Zavodny (+Anindita proxy) Zihan Xu (+Madhura proxy) Sophia Hirakis Osinachi Ajoku Ian Hamilton (guest, not appointed) Burgundy Fletcher (guest) Sofia Guadarama (guest)
Note taker:	Leticia Ruelas		

AGENDA

Meeting begun at 10:12 AM

Minutes:

Cory requested that meeting minutes be approved.

- Minutes 9.29.17 and 10.6.17 approved unanimously by committee.

Guests stepped out.

Appeal # 1128

- Sophia motioned to approve to 1/15/2018
 - Mary Beth seconded the motion
 - Appeal decision: Approved, by unanimous consent

Appeal # 1148

- Tatiana motioned to approve to 12/31/2017
 - Sophia seconded the motion
 - Appeal decision: Approved
 - Votes: 8 approve – 0 deny – 1 abstain

Appeal # 1151

- Tatiana motioned to vote
 - Mary Beth seconded the motion
 - Appeal decision: Denied
 - Votes: 0 approve – 9 deny – 0 abstain

Appeal # 1153

- Mary Beth motioned to vote
 - Rosie seconded the motion
 - Appeal decision: Approved
 - Votes: 8 approve – deny – 1 abstain

Guests returned to the room

Undergrad:

- Jana shared info about transfer undergrads:
 - 22 remaining in West Mesa
 - schedule to be back to campus 10/30, leaving West Mesa empty
 - 134 remaining in North Mesa
- Jana shared about the incentive program
 - Cory specified the incentive was in the amount of \$4,500 and stated HDH is doing anything they can to move them back to campus.

Mesa Nueva

Fire Drill

- Bob share there was a Simulated Emergency Evacuation Drill on 10/19/2017 at 7:00 am.
 - 1350 participated
 - Snack bags to the first resident were handed out, then snacks and drink were provided
 - 6 participants won a 72 hour emergency backpack kit
- Rosie stated she heard it on campus.
 - Malia explained it was a campus wide state mandated drill.
- Mary Beth shared she heard ear plugs were given out to residents.

Residents' Concerns

- Sophia expressed some residents are concerned with the furniture and items in the Mesa Nueva units. They feel as items are easily breaking. Gave an example of the closet doors falling off.
 - Malia responded they are working on addressing the concerns and on an educational component to assist residents.
 - Malia also shared a survey was sent out to residents. One of the concerns brought up on the survey was the internet. The head of IT is working directly with residents who have internet concerns.
 - Cory asked if a copy of the report could be added to the Box.
 - Malia shared the report wasn't finalized, but once the final report was created a copy could be placed in the Box.
 - Bob stated the survey averaged from 4.3-4.7 out of 5
 - Mary Beth shared how some of her students liked the game room by the laundry room.
 - Bob explained water pressure was another concern for residents. The contractor is looking into it.
 - Malia clarified the community is also water efficient. Explained informing residents it part of the educational component.

Mesa

Cory stated some sprinklers in Mesa were causing floods.

- Jana asked if details could be forwarded to HDH.

Construction Updates

Jana explained HDH met with North Mesa members on Wednesday night.

- Residents had additional requests:
 - Request documentation stating HDH would provide 6 month notice for future projects.
 - Campus council is working on it.
 - Request HDH further look at North Mesa resident who moved out of ARCH.
 - Explained this would be a financial impact that would need to be reviewed by the financial committee. HDH will provide more information about what numbers look like.
 - Bob stated they will be gathering data research over the next few weeks.

Shuttles:

- Bob explained:
 - North Mesa shuttle had a backlogs between 8:30-10 AM at the start of quarter. For that period of time there is now a 3rd shuttle that alleviates 99% of the problem with 10 min cycles rather than 15min. North Mesa Shuttle has stabilized.
 - South Mesa shuttle had a change in buses due to construction. A stopped had to be moved. He received emails about excessive time waits and residents getting left behind. HDH is monitor to see if people are left behind. Based on Transportation Services data, students are not left behind and shuttles are not filling up to 100% capacity.
 - Received feedback that there are excessive lines to return from campus at Rupertus Ln. stop.
 - Bob will speak with Transportation services next week.
- Marybeth asked for signage at grad division to avoid confusion.
 - Bob will relay the information back to Transportation. Overall Transportation is adaptable to housing needs.
- Cory asked about precise time about Athena circle.
 - Bob will try to get dates as that is not an HDH project.

Sophia has proxy for Tatiana. Anindita no longer has a vote.

- Burgundy expressed how some folks are taking Uber to campus. Based on her daily experience, she doesn't see 12 min cycles.
 - Bob explained Malia and him are monitoring the shuttles while they conduct property walks and when they are getting to work.
- Burgundy shared she noticed at times two shuttles come at the same time. Thinks its traffic impacting it. Suggested HDH monitor from 4-6 PM.
 - Bob explained how often times shuttle driver's try to get back on schedule by either speeding up or taking longer to leave from a stop. Shuttle drivers try to balance between staying on schedule and getting residents to the location they need to be. Bob has asked Transportation Services for data for their next meeting.
 - Cory confirmed it was brought to them always bring it back to schedule when they are off schedule.
- Sophia also shared she's seen shuttles coming back to back causing a full shuttle and an empty one right behind it. On another instance she experienced having to waiting 10 min while the bus was already full.
 - Cory explained drivers are required to take a break due to their union, rules and safety issues.
- Bob explained Transportation Services is very open to the feedback. They are trying to fine tune their operations so information is good for them.
- Ian shared shuttles sometimes don't have a working GPS. He gave the example of a shuttle that was supposed to arrive in 4 min, but arrived in 2 min instead.
 - Cory explained they are not 100% accurate as they are calculated by velocity and position.
 - Ian shared one did not have a GPS as it wasn't on the schedule.
 - Sophia expressed it was inaccurate.
 - Burgundy shared its more inaccurate than normal. Doesn't know if it's caused by construction or having more residents in the community.
 - Cory will pass it along to Vale.
 - Betty asked Cory to send the information to her.

Playground

Bob explained the fencing goes up around north Mesa on 11/13/2017.

- Estimated new opening date is 11/27/2017.

Bedroom rate (2 and 3 bedrooms in Mesa Nueva)

Cory explained what it would entail if committee decided to table the discussion.

- **Kim motion to table the discussion to make rate differentials until the budgets.**
 - Sophia seconded the motion
 - Votes: 6 approve – deny – 2 abstain
 - **Decision: Tabled until the budgets**
- Mayra asked when the budgets would be discussed.
 - Cory answer in December as there are a lot of topics that need to be discussed. Hoping committee can have budgets done for next year and also have a draft for 2 years from now.
- Mayra asked if they can receive data of families that live in Mesa Nueva.
- Ian shared Napolitano gave 3 million dollars to each campus to assist with housing.
 - Jana clarified it was given to the chancellors not to housing.
 - Cory asked if housing could reach out to the chancellor to see if there are plans for the money.
 - Jana shared one idea was emergency units.
 - Sophia shared there are plenty of issues and reasons they can use it for.

Meeting adjourned around 11:07 AM. Next meeting will be on Friday 10/20/17 at 10 AM at the Boardroom.